

# THAKUR PANCHANAN MAHILA MAHAVIDYALAYA

## COOCH BEHAR

**OFFICE OF THE PRINCIPAL**  
[A Govt. Aided Degree College permanently  
affiliated to the Cooch Behar Panchanan  
Barma University and enlisted under Sec. 2(F)  
and 12(B) of the UGC Act]



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## Students' Feedback Analysis Report 2020-2021

Internal Quality Assurance Cell

Thakur Panchanan mahila Mahavidyalaya, Cooch Behar

### Report of the Coordinator

1. Introduction: Internal Quality Assurance Cell of Thakur Panchanan Mahila Mahavidyalaya has obtained feedback from the students in 2020-2021. The target group was the students of 2<sup>nd</sup>, 4<sup>th</sup> and 6<sup>th</sup> semester students. Special care was taken to ensure obtaining feedback from the outgoing students.

2. Mechanism: Feedback forms were printed and distributed among all the departments. Each department encouraged the students to give their valuable feedback when the students came to college to submit their answer scripts in the blended mode pf examination. The feedback forms with responses were collectively received and analysed by IQAC.

3. Response Summary: Total respondents: 100

Students answered ten questions. Four of the questions were meant to gauge the satisfaction level of the students on a scale of 1 to 10. The responses were grouped into three categories: Dissatisfied (1-3), Satisfied (4-7) and Highly Satisfied (>7).

	Dissatisfied (1-3)	Satisfied (4-7)	Highly Satisfied (>7)
Q1	6	52	42
Q2	7	50	43
Q5	11	68	21
Q8	15	56	29

	Yes	No
Q3	80	20
Q4	74	26
Q6	74	26
Q7	61	39
Q9	72	28
Q10	77	23

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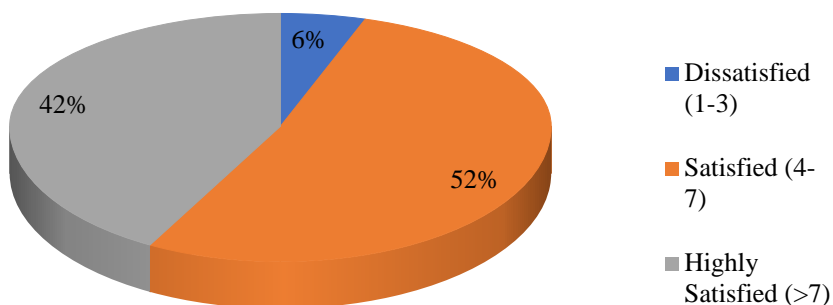
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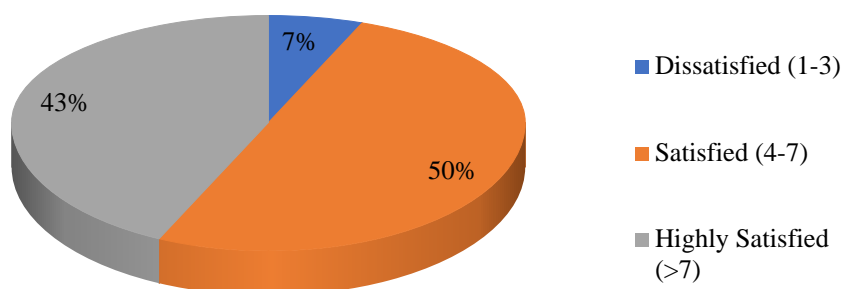
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4. Analysis: The responses are represented in pie-charts for analysis.

### 1. Overall learning experience in the institution



### 2. Departmental support for holistic growth



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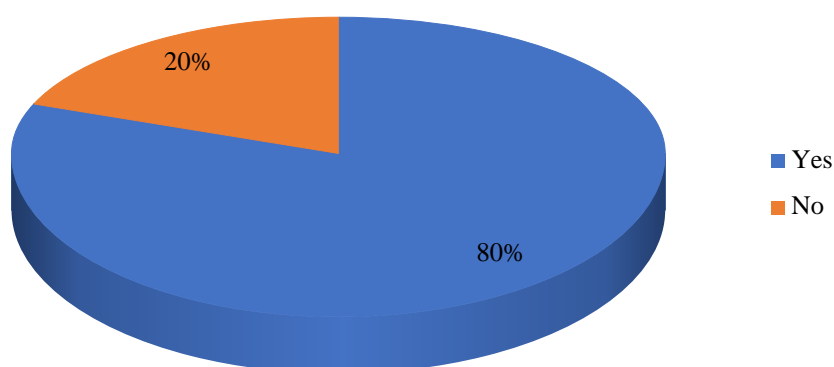
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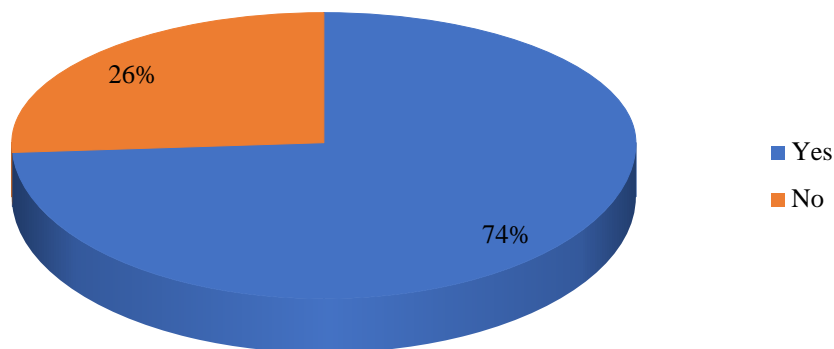


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### 3. Availability of teachers in the college during working hours



### 4. Accessibility of the teachers beyond campus



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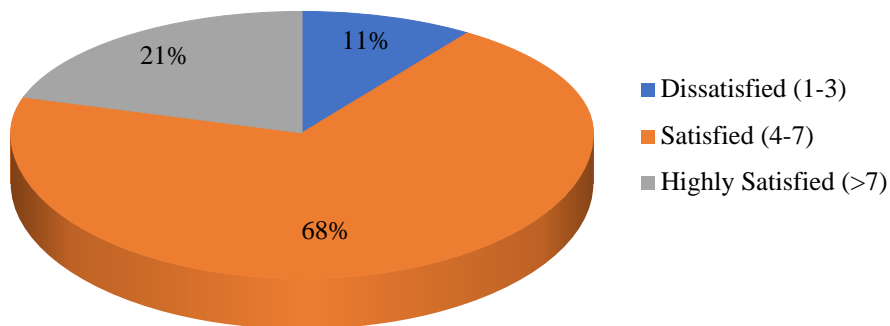
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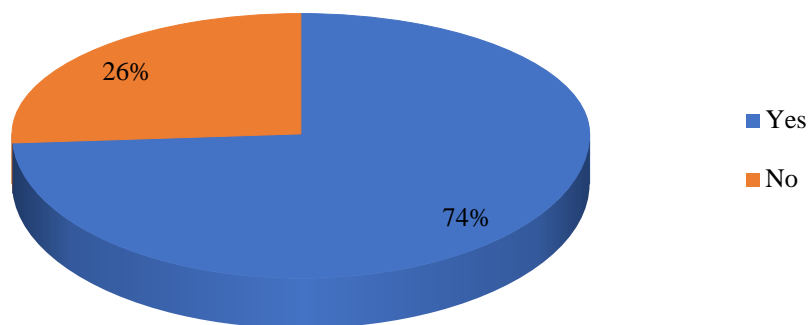


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### 5. Support provided by the college library



### 6. Behaviour and support of library staff



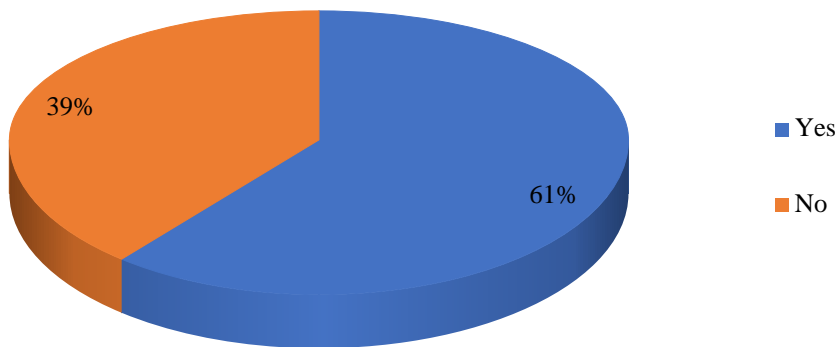
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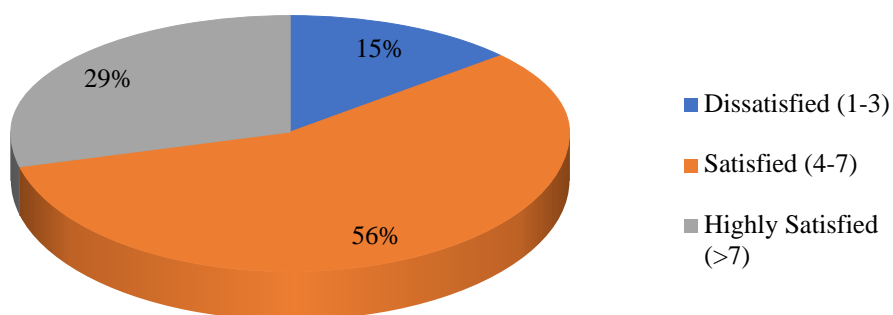


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## 7. Support of the office staff for different scholarship programs



## 8. Overall support provided by the college office



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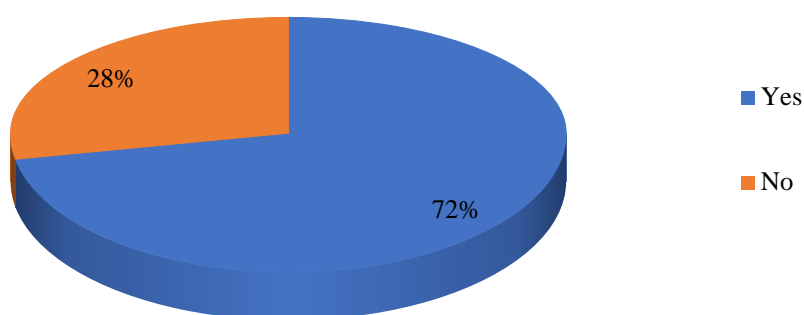
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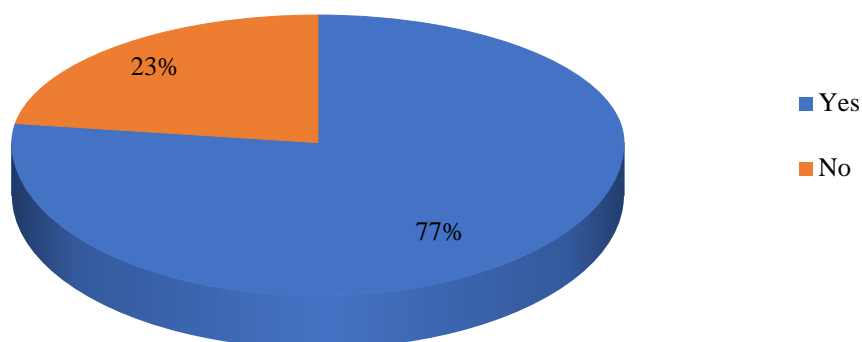


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### 9. Amenities available in the college



### 10. Support of college authority when in distress



5. Observation: It is observed that the satisfaction level of the students in all the parameters is moderately high. Most of the students are only satisfied with the overall learning experience, support from the department for holistic development, library and the office. However, the percentage highly satisfied students is comparatively low in regard to library and office. The e-resources of the library should be enriched as online study became the norm in the lockdown period. The reach of the support system to students in distress especially in the pandemic situation should be increased.

6. Acknowledgement: IOAC appreciates the spontaneous participation of the students and active engagement of all the IOAC members in preparing the questionnaire, distributing, collecting and analysing the feedback.